

## **Privacy Policy**

Vanish is committed to preserving your privacy. Please read the following privacy policy to understand how we use and protect the information obtained from those visiting and using website [www.vanish.com.my](http://www.vanish.com.my) (the "**Website**"). This policy is your guide to how we will handle information we learn about you from your visit to our Website.

**By using the Website you consent to the collection/retention and use of your personal information in accordance with this policy.**

### **Information that we collect from you**

We collect information about you and providing such information is strictly voluntary:

- when you provide us with your personal details (such as your name, contact details, e-mail address, NRIC, etc) by registering with us or submitting an enquiry via the Website or any other electronic means
- when you respond to marketing campaigns which we ask you to complete & submit personal details; and
- from your usage of the Website and any other information you post on the Website, e-mail or otherwise send to us.

We collect and store only the following information about you: the name of the domain from which you access the Internet (for example, google.com, if you are connecting from a Google account, the date and time you access our Website, and the Internet address of the website from which you linked to our Website.

### **Use of your information**

We use your information which include but are not limited to the following:

- to enable us to supply you with the goods, services and information which you have requested;
- to ensure that content from the Website is presented in the most effective manner for you and for your computer;
- to analyse the information we collect so that we can administer, support and improve and develop the Website;
- to provide you with information, products or services that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes;
- to provide you with information and promotions communications on our products or services;
- to notify you about changes to our service.

We also use the information we collect to measure the number of visitors to the different sections of our Website, and to help us make our Website more useful to visitors.

### **Disclosure of your information**

Authorised personnel within Reckitt Benckiser will be able to access the information you provide to us. The personal data may be disclosed to the public, our parent company, subsidiaries, related and/or associated companies, distributors, business partners and/or service providers for any of the Purposes or any other purpose for which the personal data was to be disclosed at the time of its collection related to any of the Purposes. Further, the personal data may be transferred to locations outside of Malaysia or Singapore, as the case may be.

You are responsible for ensuring that the information you provide us is true, accurate and up-to-date. You may access and request for correction of the personal data, to limit the processing of the personal data, or to contact us with any enquiries in respect of the personal data via:

Phone: 1-800-888-839 (MY)  
Email: [Careline.MY@reckittbenckiser.com](mailto:Careline.MY@reckittbenckiser.com) (MY)  
Address: Reckitt Benckiser (M) Sdn Bhd  
Level 5, Menara UAC, No. 12, Jalan PJU 7/5,  
Mutiara Damansara, 47800 Petaling Jaya,  
Selangor Darul Ehsan, Malaysia.

Unless required or permitted do so by law, we will not otherwise share, sell or distribute any of the information you provide to us without your consent.

### **IP addresses and cookies**

We may collect information about your computer, including where available your IP address, operating system and browser type. This information is statistical data about users' browsing actions and patterns, does not identify any individual. It is used to inform improvements to the website, for system administration, and to report aggregate information to third parties.

For the same reasons, we use cookies on this Website. Cookies are small amounts of information that we transfer to your computer's hard drive through your web browser. They tell us when you have visited our site and where you have been. They do not identify you personally, just the presence of your browser. Cookies make it easier for you to log on and use the site during future visits. They also enable us to provide you with a more personalised service. Should you wish to do so, your browser's help section should be able to warn you before accepting cookies and how to filter or disable them, although in the latter case, you may not be able to use certain features on our site.

### **Opt-Out or Change Your Contact Information**

Our Website provides users the opportunity to opt-out of receiving communications from us. You may choose to receive only specific communications or none at all. You may also update your contact information previously provided to us. You cannot remove yourself from our database, but you can prevent unwanted communication. Kindly write to us at [Careline.MY@reckittbenckiser.com](mailto:Careline.MY@reckittbenckiser.com) (MY) if you wish to opt-out or change your contact information.

### **Changes to our Privacy Policy**

We may amend this policy from time to time. If we make any substantial changes we will notify you by posting a prominent notice on the Website.

### **Governing law**

These Terms and Conditions shall be governed and construed in accordance with The Malaysia Personal Data Protection Act 2010, as the case may be (hereinafter referred to as the "Relevant Act"), which regulates the processing of personal data in commercial transactions, applies to **Reckitt Benckiser (M) Sdn Bhd**, as the case may be (hereinafter referred to as "RB", "our", "us" or "we"). For the purpose of this notice, the terms "personal data" and "processing" shall have the meaning prescribed in the Act

When you give us personal data or information about another person, you confirm that they have appointed you to act for them, to consent to the processing of their personal data and to receive on their behalf this Personal Data Protection Notice.